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This record comprises two presentations delivered as part of the same conference session by Debbie Morris and Mike Ford of Leeds Beckett University and Richard Milne of Robert Gordon University

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ROBERT GORDON UNIVERSITY ABERDEEN

Enterprise and EBSCO Discovery Service

Implementing resource discovery the SirsiDynix way

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Robert Gordon University Library

SCONUL Statistics 2014-15:

- 2 Site Libraries (now 1)
- 34.1 library staff
- 9,845 FTE students
- 565 FTE academic staff
- 220,758 catalogued book stock
- 90,816 catalogued paid for e-books
- 23,317 electronic serial titles purchased

Robert Gordon University Library

SCONUL Statistics 2014-15:

- 61,166 unique loans (excluding renewals)
- 1,024,427 full text article downloads
- 3,897,790 e-book accesses (sections/chapters)

Background

Order for Enterprise & EDS was placed October 2014.

- Library Catalogue (eLibrary)
  - 2,256,292 page views, 229,844 individual sessions during 2014-15
- Ex Libris:
  - SFX journal a-z and link resolver
  - MetaLib+ resource discovery product

Background

- MetaLib+ did not include catalogue/Symphony data
- eLibrary was not performing well after loading almost 100K e-books
  - Lack of relevancy ranking
  - Lack of facets etc. to narrow searches

Decision

- BlueCloud Rewards to spend before the end of 2014 – paid for Enterprise
- SirsiDynix / EBSCO strategic partnership announced
  - Integration already available
- EBSCO were already our subscription agent, and one of our biggest database suppliers
  - Potential staff time savings
  - Subscription agent deal already came with Full Text Finder
- EDS cheaper than SFX & MetaLib+
- Order placed with SirsiDynix for Enterprise and EDS, 15th October 2014

Implementation - Enterprise

- Implementation began in January 2015 on Enterprise 4.3
- Standard SirsiDynix implementation
  - Implementation questionnaires
  - End-user & admin training via WebEx
  - 3 SureStart Sessions (1 hour consultant sessions)
- Helps to have CSS & JavaScript skills, but SD will help
- After 2 SureStart sessions, we chose to skip 4.3 and beta-test 4.5:
  - EDS integration improvements - interfiled results
  - New ‘Flat’ theme

Enterprise 4.5 Beta Testing

- Started in April 2015, production release in October 2015
  - Missing our intended Summer 2015 implementation window
- Not always easy beta testing a system you haven't gone live with
- But there are benefits too
  - Learned a lot about the system
  - Caught at least one massive showstopper

Implementation - EDS

- Entirely new to EDS
- Assigned an EBSCO rep based in US
  - Conference calls explaining concepts e.g. SmartLinks and CustomLinks
  - No structured formal training offered by EBSCO as part of implementation, but they will do ad-hoc training on request – so ask!
- EDS Admin quite straightforward, done mostly via EBSCO Admin and some in Enterprise Admin

Customize EBSCO services

Edit profiles for your library that determine which search options, databases, and collections are available to your patrons.

Choose Profile: EDS API (SirsiDynix) (wsapi) - wsapi Profile Maintenance
Description (Profile ID) - Interface

View Changes on EBSCO

Searching | Databases | Viewing Results | Linking | Delivery Options | Viewing Publications

General Settings

Search Modes	Modify
Require uppercase Boolean operators (AND, OR, NOT)	On / Off
Show Did-You-Mean Suggestion	Yes / No

Limiter & Expander Settings

Limiters	Modify
Local Collections as Limiters	Modify
Expanders	Modify

Submit Reset

View Changes on EBSCO

Top of Page

100%
11:31 AM

Customize EBSCO services

Edit profiles for your library that determine which search options, databases, and collections are available to your patrons.

Choose Profile: EDS API (SirsiDynix) (wsapi) - wsapi
Description (Profile ID) - Interface

Profile Maintenance

View Changes on EBSCO

Searching | Databases | Viewing Results | Linking | Delivery Options | Viewing Publications

Add New CustomLinks | SetUp/Maintain CustomLinks

Order	Link Name	Managed By	Category	Remove
1	Full Text Finder	EBSCO	Full Text	X
2	Annual Reviews	EBSCO	Full Text	X
3	BioMed Central	EBSCO	Full Text	X
4	EDS - APA - PsycArticles	EBSCO	Full Text	X
5	EDS - BioOne Online Journals	EBSCO	Full Text	X
6	EDS - Bridgeman Education Test	EBSCO	Full Text	X
7	EDS - British Library EThOS	EBSCO	Full Text	X
8	EDS - British Standards Online	EBSCO	Full Text	X
9	EDS - Cochrane Database of Systematic Reviews (Wiley)	EBSCO	Full Text	X
10	EDS - DOAJ (Search)	EBSCO	Full Text	X
11	ScienceDirect (all content) - s4885282	EBSCO	Full Text	X

Go-Live Phase 1

- Enterprise with EDS integration went live January 2016, after missing Summer 2015 window
- Retained SFX as the link resolver due to difficulties with EBSCO link resolver (Full Text Finder)
  - Should be possible to use any link resolver with Enterprise/EDS
- Phase 2 to replace SFX with Full Text Finder…

Implementation – Full Text Finder link resolver

- SFX export file loaded by EBSCO into EBSCO Holdings Management. Some post-export work needed:
  - Some titles not in the correct packages
  - Some holdings start dates incorrect (start dates based on EBSCO supplying the title as our subscription agent)
- OpenURL links from our Talis Aspire reading lists showed we had big problems with Full Text Finder links not working, so kept SFX going
  - But going live with Enterprise/EDS seemed to us to end the project implementation phase
  - Support calls split between SD and EBSCO – no overview

Implementation – Full Text Finder link resolver

- A lot of work done on Talis Aspire to get Full Text Finder links working
  - Altering Aspire metadata
  - Changing date formats
- Some Full Text Finder links still don't work, particularly some Wiley and Taylor & Francis links
- Still problems with Westlaw and Lexis Nexis linking
- Full Text Finder still not working as Talis Aspire Digitised Content module knowledge base
- Nevertheless we went live with Full Text Finder in June 2016

Post-Implementation

- Resolve outstanding Full Text Finder linking issues by September 2016
  - Single support contact between SD and EBSCO?
- Still to get end-user feedback, usage statistics
- Library staff user feedback has been positive
  - Particularly Enterprise vs. eLibrary
  - Some changes to facets, fuzzy search factor (0.8)
  - Some tidying up of bib records esp. fixed fields/dates
  - I need to get better at CSS and JavaScript

Post-Implementation

Medium to Long Term thoughts:

- Offer native EDS interface?
  - Will SD be working on improved Symphony integration in that direction?
- SD ERM system evaluation – integration with EBSCO
- Will need to monitor the relationship between SD and EBSCO
- EBSCO long term position in market?

Demo

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