Citation:
Bayjoo, JB (2016) Open Access in Practice. In: OPEN: New Library Professionals Network, 04 June 2016 - 04 June 2016, MadLab, Manchester.

Link to Leeds Beckett Repository record:
https://eprints.leedsbeckett.ac.uk/id/eprint/3073/

Document Version:
Conference or Workshop Item (Published Version)

The aim of the Leeds Beckett Repository is to provide open access to our research, as required by funder policies and permitted by publishers and copyright law.

The Leeds Beckett repository holds a wide range of publications, each of which has been checked for copyright and the relevant embargo period has been applied by the Research Services team.

We operate on a standard take-down policy. If you are the author or publisher of an output and you would like it removed from the repository, please contact us and we will investigate on a case-by-case basis.

Each thesis in the repository has been cleared where necessary by the author for third party copyright. If you would like a thesis to be removed from the repository or believe there is an issue with copyright, please contact us on openaccess@leedsbeckett.ac.uk and we will investigate on a case-by-case basis.

Open Access in Practice – case studies

1. Angry academic

Below is an email from an academic in the School of Business. He has been sent an automatic email asking him to upload his journal article to the Repository.

Hi

This journal article is mine but it hasn't been published yet. I don't even know when or what the vol/issue number will be and I don't see why I have to upload it now, this will just be confusing. Please amend your repository rules and don't search for unpublished journal articles. This isn't the formal process and I will not accept this upload unless you can give me a good reason.

Thanks,

Harry

What are we asking him to do?

What are the Higher Education Funding Council of England's (HEFCE) rules for the Research Excellence Framework (REF)?

Why is he upset?

How would you respond?

2. Student looking for article

Below is an email from an undergraduate student, who has contacted you via a link on the Repository. She has found a useful article through the Library search box but can't access it – it is by a Leeds Beckett author.

Dear repository,

I am an ug at Leeds Beckett University and I am trying to read an article for my course that I saw on the library website. I clicked the link and it said restricted to staff.

Is there any way I can see it or get a copy? Do you have it in paper version?

Musgrave, J and Woodward, S Ecological Systems Theory Approach to CSR: Contextual perspectives from meeting planners. Event Management: an international journal. ISSN 1943-4308

My coursework deadline is next week so any help would be great.

Thanks,

Leslie

Can she access the article online? (Google, journal website, Leeds Beckett Library website..?)

Who could you contact about getting access?

How would you respond if you can/cannot provide her with access?

Would there be any issues in her using this in her coursework?

3. Academic wants to delete Twitter

You are contacted on the phone by a retiring academic who would like to delete her Twitter account. Your colleagues have helped her in the past and so she thinks you would know about this sort of thing, but she just can't find the button to click.

Why might she be concerned?

How does being on the phone impact the conversation?

How can she delete her account – and what might she be doing wrong?

Do you think you *should* help her – you don't work in IT..!

4. New staff copyright query

A new member of academic staff has just started in the School of Sport. He has moved here from Nottingham Trent University and he doesn't know if adding his journal articles to the repository will breach publisher copyright. Below is his email contacting your team, in response to a generic welcome email all new staff members receive.

Good afternoon,

I have just started at Beckett and been asked to upload my journal articles. I never did this at my old uni and I have no idea where to start. Wouldn't this breach publisher copyright? I'm pretty sure they own the articles and I can't send them around.

Perhaps I have this wrong? Are you the right people to contact? Sorry, I haven't even been in the library yet so I'm not sure how it all works.

Best wishes,

Ross

Why is he concerned?

Would adding his published journal articles to the Repository breach publisher copyright?

Do you need to tell him about the Research Excellence Framework (REF)?

How would you respond?

Useful links and ideas if you get stuck:

Leeds Beckett Library
http://libguides.leedsbeckett.ac.uk/home

Sherpa Romeo - OA policy database
http://www.sherpa.ac.uk/romeo/index.php

Open Access guide - bit long but a good intro
http://legacy.earlham.edu/~peters/fos/overview.htm

2014 REF - useful info from last time
http://www.ref.ac.uk/

HEFCE policy – zzzzzzz
http://www.hefce.ac.uk/rsrch/oa/Policy/

University of Leeds research pages - one of the best I've seen
https://library.leeds.ac.uk/open-access

Twitter deactivation
https://support.twitter.com/articles/15358

You might want to speak with other members of staff or teams across the Library or the wider University.

What is the best medium of communication - and what should your tone be?

How much information do you need to provide and in what format?

What kind of workload or schedule do academic staff have? Is this impacted by the time of year or the subject area?

If you need any help then please let me know (just shout OI JEN!!)

You can always contact me on j.b.bayjoo@leedsbeckett.ac.uk or tweet/DM me @epicbayj and I'm always happy to chat about anything library or job related so don't be shy!