COSUGI
Academic Libraries Sharing Session

Debbie Morris @debbiemn
Library Systems Team Manager

With contributions from Adam Watson, Mike Ford & Dr Barbara Becker

Leeds Beckett University, UK
Leeds Beckett University

- 2 large campuses
- 29,000 students
- 3000 staff
- Franchise partners world-wide
Leeds Beckett Libraries

- 2 Campus Libraries
- 130 library staff
- 350,000 items
- 800,000 transactions
- 90% self-service

- Open 24 / 7 / 365
- 1.2 million visits
- 4.5 million VLE logins
SirsDynix Library Systems

Unicorn

- API (2004)
- Director's Station (2013)
- Enterprise (2015)
- Symphony 3.5 (2017)
- Web Services (2012)
- BLUEcloud Analytics (2015)
- MobileCirc (2016)

LEEDS BECKETT UNIVERSITY

INVESTORS IN PEOPLE Gold

CUSTOMER SERVICE EXCELLENCE

CSE
How users reach the Library Catalogue

- 44% VLE
- 26% Library Website
- 16% Library Catalogues (OPACS) in libraries
- 8% Resource discovery
- 5% Other
VLE Live link

• https://my.leedsbeckett.ac.uk
Portal Library Tab

![Portal Library Tab Image]

- **Discover**: Discover is your Library single search engine.
  - Search Discover...

- **Library Account**
  - Manage your Library Account
    - PIN
    - Summary
  - You have: 1 Book

---

**Leeds Beckett University**

**Investors in People** Gold

**Customer Service Excellence**

[Logos and icons]
Design

Library Account

Please refer to Library Online for information on borrowing, returning and renewing items.

You have: 1 Bill, 2 Loans, 1 Hold

Account
Library Account

Please refer to Library Online for information on borrowing, returning and renewing items.

You have: 1 Bill 2 Loans 1 Hold

Library Account - PIN for Borrowing

Library PIN: 1113

If you have a query about your Library Account please Contact Us

Library Account - Summary

You have fines or outstanding bills, but can still use your account. Please pay what you owe as soon as possible.

- 2 items on loan
- No items overdue
- 1 hold which is available to collect
- 1 outstanding bill totalling £2.50

Close Summary
Developers:
@adlab @mg_ford @bsbecker1
Where do I get the building block code?

- Institution independent & available via Oscelot open-souce editor in partnership with SirsiDynix
- projects.oscelot.org
Benefits

• Drives users to Library services

AND

• Increases engagement with the VLE and Portal
Enterprise at Leeds Beckett

- eLibrary as OPAC, customized since 2000
- 4.5m page views / 400,000 individual sessions
- Enterprise still in development
- required development of online payments and pay-to-post functionality
EBSCO Discovery Service

- Fully launched 2012 - branded ‘Discover’
- 700K full text requests – 900k abstract views
- MARC export – slow to update
- Inconsistent local holdings labels
Title: Structural elements design manual : working with Eurocodes
Author: Draycott, Trevor.
Published: 2009
ISBN: 0750666665
Enterprise feedback so far…

- Clarity 👌
- Intuitive 👌
- My Account - look & feel 👌
- Search speed 👌
- Too many filters/facets 👾
- Queries over relevancy ranking 👾
MobileCirc

• ‘Pop-up’ Library
  – enables library staff to take resources to University events and festivals on different parts of campus

• Holds pick-lists
  – real-time lists of available holds

• Marking items as used within the library
  - 6000 items marked as used
  - 3% items had not been returned
Halloween Pop-up!