Keeping us all on track: working collaboratively to support the student journey

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Starting lines
Off the blocks

• Call out for staff from across the University to meet:
  • Student Services (Student Experience Team / Disability Services)
  • Students’ Union
  • Timetabling
  • Sport and Active Lifestyles
  • Campus and Residential Services
  • Central University Communications Team
Early successes

• Earlier opening for Food Courts and shops so students can buy stationery
• Earlier opening for Student Hubs so they can get replacement ID cards
• Emails targeted at students whose exams are at a different location from usual teaching space with directions of how to get there
• Local taxi services alerted to “exam season” in case students do find themselves in the wrong place
• Water fountains around campus added to Refill Apps
• Extra space booked around campus for revision
Winners

- Fruit and water giveaways
- Coffee runs
- SunSET Support
- Noise text service
- Spotify playlists
- Yoga / relaxation classes
- Mindfulness colouring
- Student exam tips

- Puppies!

- Also used as evidence as part of University wide CSE accreditation
Falling by the wayside

- Campus walks
- Golden tickets
- Shut up and revise sessions
- Exam book displays
- Origami
Keeping on track

• Pop-ups
• Refreshers’ Fair
• MoT Data collection
• Resilience sessions
DO YOU KNOW?
THERE ARE FREE FITNESS CLASSES TO HELP YOU DE-STRESS DURING EXAMS.

www.leedsbeckett.ac.uk/BeInTheKnow

Stepping up
Moving forward together

- Later start for exams – saving on staffing resource for early opening of shops etc
- Click and collect printing service – removes pressure on Library staff supporting binding
- Collaborative approach to mental health events
- Work starting on how we can better support students who commute to uni
- Using #KeeponTrack and #GetSETforBeckett for 2019
Thank you

Any questions?

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