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# Keeping us all on track: working collaboratively to support the student journey

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# Starting lines

# Off the blocks

- Call out for staff from across the University to meet:
  - Student Services (Student Experience Team / Disability Services)
  - Students' Union
  - Timetabling
  - Sport and Active Lifestyles
  - Campus and Residential Services
  - Central University Communications Team

# Early successes

- Earlier opening for Food Courts and shops so students can buy stationery
- Earlier opening for Student Hubs so they can get replacement ID cards
- Emails targeted at students whose exams are at a different location from usual teaching space with directions of how to get there
- Local taxi services alerted to “exam season” in case students do find themselves in the wrong place
- Water fountains around campus added to Refill Apps
- Extra space booked around campus for revision



# Winners

- Fruit and water giveaways
- Coffee runs
- SunSET Support
- Noise text service
- Spotify playlists
- Yoga / relaxation classes
- Mindfulness colouring
- Student exam tips
  
- Puppies!
  
- Also used as evidence as part of University wide CSE accreditation



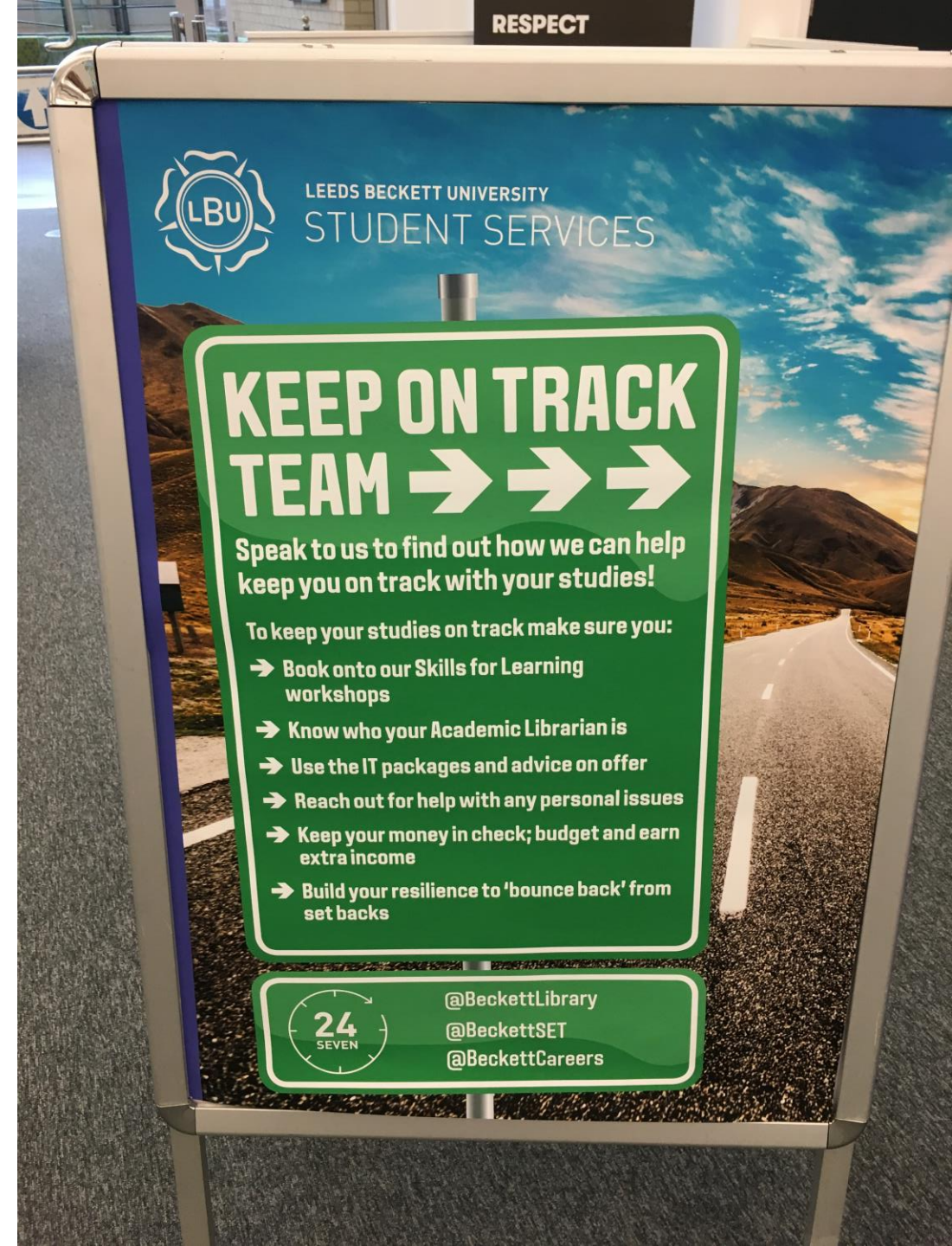
# Falling by the wayside

- Campus walks
- Golden tickets
- Shut up and revise sessions
- Exam book displays
- Origami




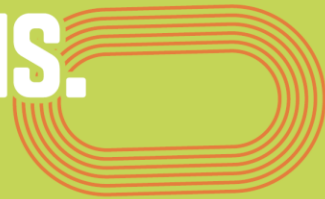
# Keeping on track

- Pop-ups
- Refreshers' Fair
- MoT Data collection
- Resilience sessions





**DO YOU KNOW?**   
**THERE ARE FREE  
FITNESS CLASSES TO  
HELP YOU DE-STRESS  
DURING EXAMS.**



[www.leedsbeckett.ac.uk/BeInTheKnow](http://www.leedsbeckett.ac.uk/BeInTheKnow)

Be in  
the know

**Stepping up**

# Moving forward together

- Later start for exams – saving on staffing resource for early opening of shops etc
- Click and collect printing service – removes pressure on Library staff supporting binding
- Collaborative approach to mental health events
- Work starting on how we can better support students who commute to uni
- Using #KeeponTrack and #GetSETforBeckett for 2019



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# Thank you

Any questions?

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