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VIGNETTE AND QUESTIONNAIRE.

Health professional's views of clinical adverse event reporting: a survey.



Part 1.

Please read the following and answer the question. There is no right or wrong answer; it is your view we are interested in. Your response is anonymous and will be treated in confidence.

Vignette:

Imagine that the following clinical event took place in an average sized acute hospital. Adverse event reporting levels in the hospital are typical of a unit of this size with some events being reported, and others not. Clinical staff believe that if they report adverse events the hospital will not blame them personally for the event.

A patient attends A&E and it is noted they are allergic to penicillin. Following further assessment, the patient is diagnosed as suffering from pneumonia and is transferred to an inpatient bed. They are treated with penicillin by the clinical team on duty at the time. The patient reacts adversely to the penicillin and suffers an allergic reaction. The clinical team deals with the immediate clinical needs of the patient.

	Very Unlikely	Unlikely	Neither likely nor unlikely	Likely	Very Likely
If you were part of the clinical team involved in this event, how likely would you be to report it?	0	1	2	3	4
	(circle one number only)				

Part 2.

The statements listed below have been used by other professionals to describe their views on clinical adverse event reporting. Please read each statement. Circle the number to the right of each statement that best describes your opinion of the statement. A 'clinical adverse event' is any aspect of the healthcare process that may impact negatively on patients, which is not part of the progress of their illness or a result of their own actions.

		Strongly Agree	Agree	Disagree	Strongly Disagree
1	Reporting adverse events helps identify staff who need additional training	1	2	3	4
2	Whether or not to report an adverse event depends on how many people are aware the error has taken place	1	2	3	4
3	It is not my responsibility to report adverse events involving colleagues	1	2	3	4
4	Reporting adverse events protects patients	1	2	3	4
5	Reporting adverse events lets others check up on me	1	2	3	4
6	As long as those around me learn from adverse events there is no need to report them	1	2	3	4

Please turn over

		Strongly Agree	Agree	Disagree	Strongly Disagree
7	The careers of staff who report adverse events suffer	1	2	3	4
8	The procedures in this hospital are clear on how to report adverse events	1	2	3	4
9	I am not doing my job properly unless I report adverse events	1	2	3	4
10	Minor adverse events should not be reported	1	2	3	4
11	My colleagues expect me to report adverse events	1	2	3	4
12	Reporting adverse events creates problems for me	1	2	3	4
13	The procedures in this hospital are clear on what sort of adverse events should be reported	1	2	3	4
14	Only uncommon adverse events should be reported	1	2	3	4
15	Writing in a patient's notes that an adverse event has happened is just as good as filling in a separate reporting form	1	2	3	4
16	Receiving encouragement from senior clinical staff encourages me to report adverse events	1	2	3	4
17	Having an Adverse Event Monitoring Unit based in the hospital encourages staff to report errors	1	2	3	4
18	Reporting adverse events lets everyone know I have made a mistake	1	2	3	4
19	I am not permitted to report adverse events	1	2	3	4
20	You should only report those adverse events where something can be learned from them	1	2	3	4
21	Reporting adverse events is a method through which to pinpoint blame	1	2	3	4
22	Adverse events can't be prevented so there is no point in reporting them	1	2	3	4
23	Reporting adverse events lets colleagues gossip about my involvement in the event	1	2	3	4
24	Reporting adverse events makes people accountable for their actions	1	2	3	4
25	Colleagues seem unconcerned when adverse events occur	1	2	3	4

26a. Have you ever witnessed, or been involved in, an adverse event? (tick one box): **yes** **no**

26b. If yes, have you ever reported an adverse event? (tick one box): **yes** **no**

27. How likely are you to report an adverse event in the future?:

very unlikely **unlikely** **neither likely/ nor unlikely** **likely** **very likely**

28. What is your age? _____

29. Are you: **Male** **Female**

30. When did you first receive a clinical qualification? (if applicable) Date: _____

31. What is your profession? (e.g. Nurse/Doctor/Midwife) _____

32. What is your staff grade? (e.g. SHO/D grade) (If applicable) _____

33. What is your specialty? (If applicable) (e.g. Oncology, Psychiatry) _____

34. What type of additional qualifications (if any) do you have? (MD, MSc, diploma, etc) _____

Thank you for taking the time to complete this questionnaire. Please return it in the envelope provided. If you would like to be entered in the draw, please complete the attached slip. Your name will NOT be entered into the study's research database.