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Embedding Library Account Data in the VLE

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Library Systems Team Manager

Adam Watson **@adlab**
Learning Systems Team Manager

with contributions by
Dr Barbara Becker **@bsbecker1**
Mike Ford **@mg_ford**

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Overview of today's session

1. Introductions
2. Our University
3. Library Systems
4. Learning Systems
5. Business Case
6. Background
7. User Experience
8. Technology
9. Future Development
10. Questions

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Library Systems

Deborah Morris

Library Systems Team Manager, Technologies for Learning

- 22 years experience in university, college & public library IT roles
- Lead a team of four library systems staff

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Library Systems Team

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Learning Systems

Adam Watson

Learning Systems Team Manager, Technologies for Learning

- Nearly 14 years experience of libraries, 10 years experience of Portals and VLEs
- Lead a team of four learning systems advisors

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LEARNING SYSTEMS

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Our University

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Libraries & Learning Innovation

- 2 Campus Libraries
- 139 staff
- 350,000 items
- 795,000 transactions
- 90% via self-service

- Open 24 / 7 / 365
- 1.3 million visits
- 3.75 million logins

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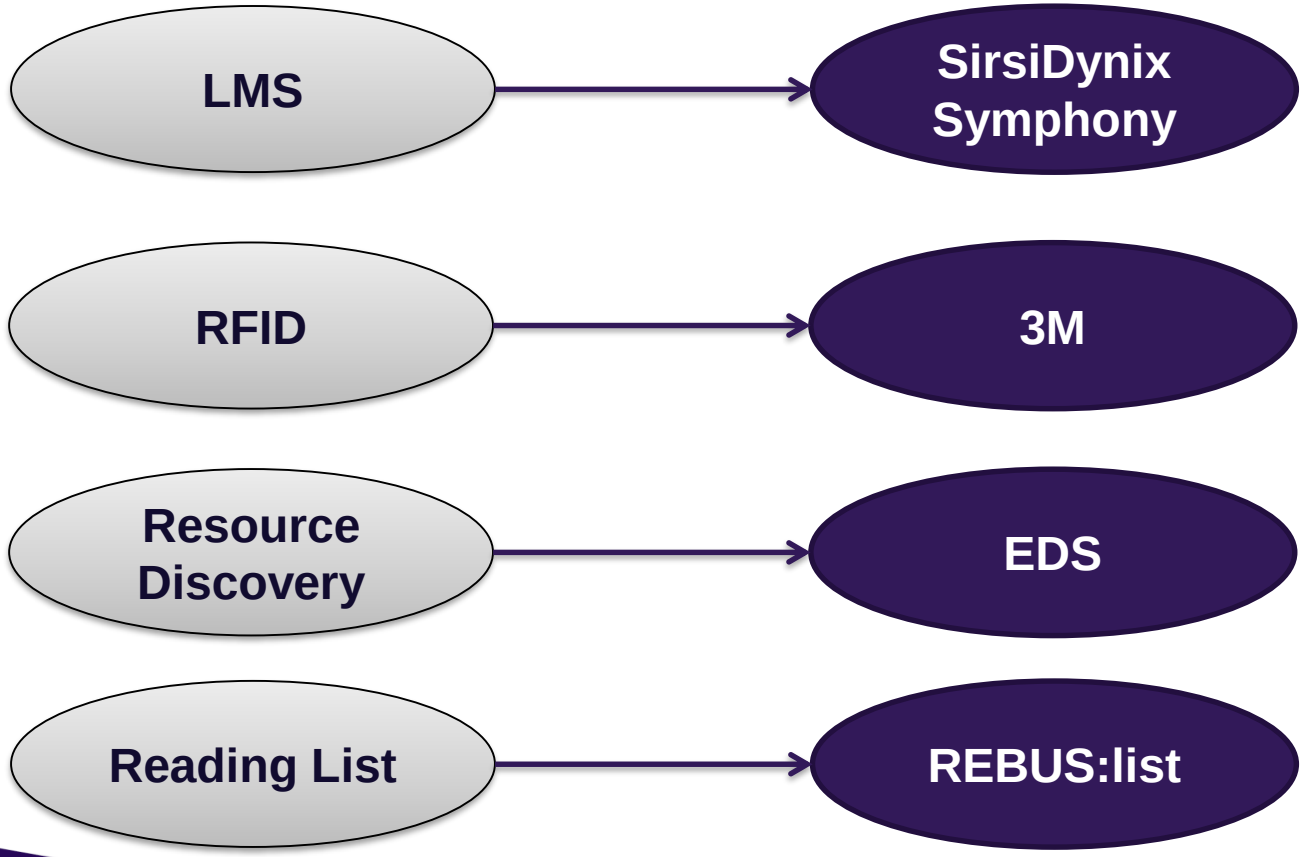
Library Systems



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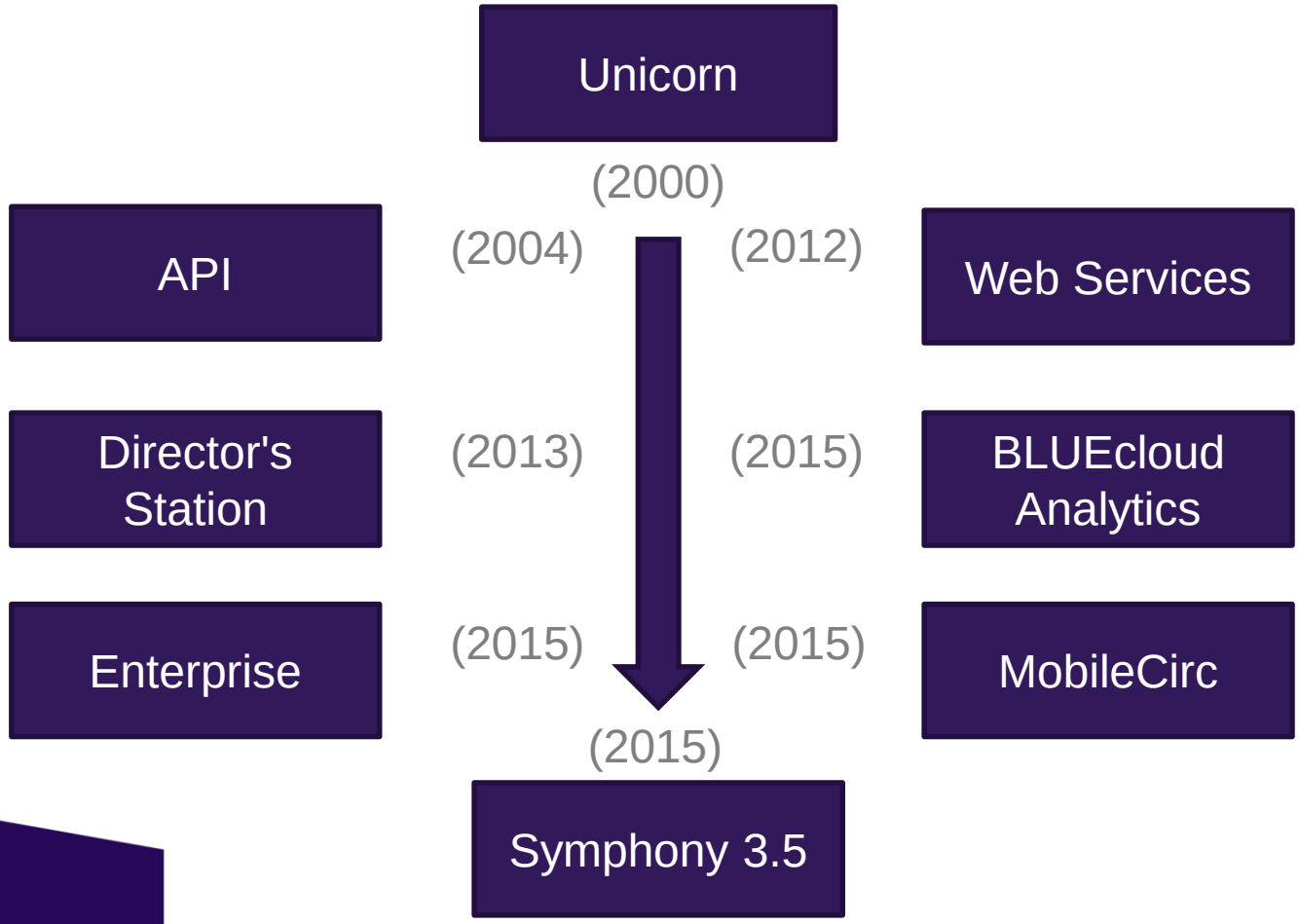
SirsiDynix Library Systems



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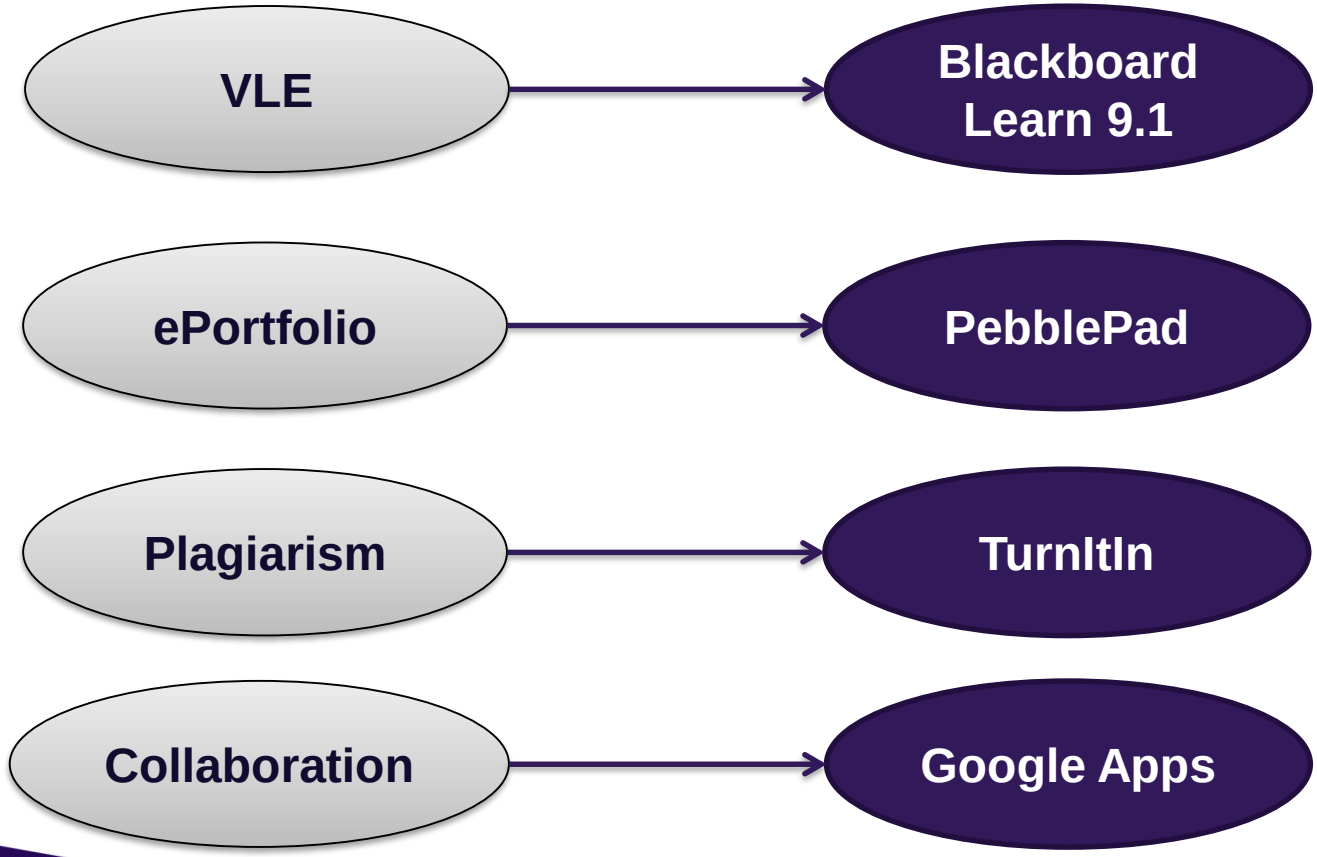
Learning Systems



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How users access Symphony

- 44% MyBeckett Portal and VLE
- 26% Library Website
- 16% OPACs
- 8% Discover
- 5% Other - Skills for Learning, search

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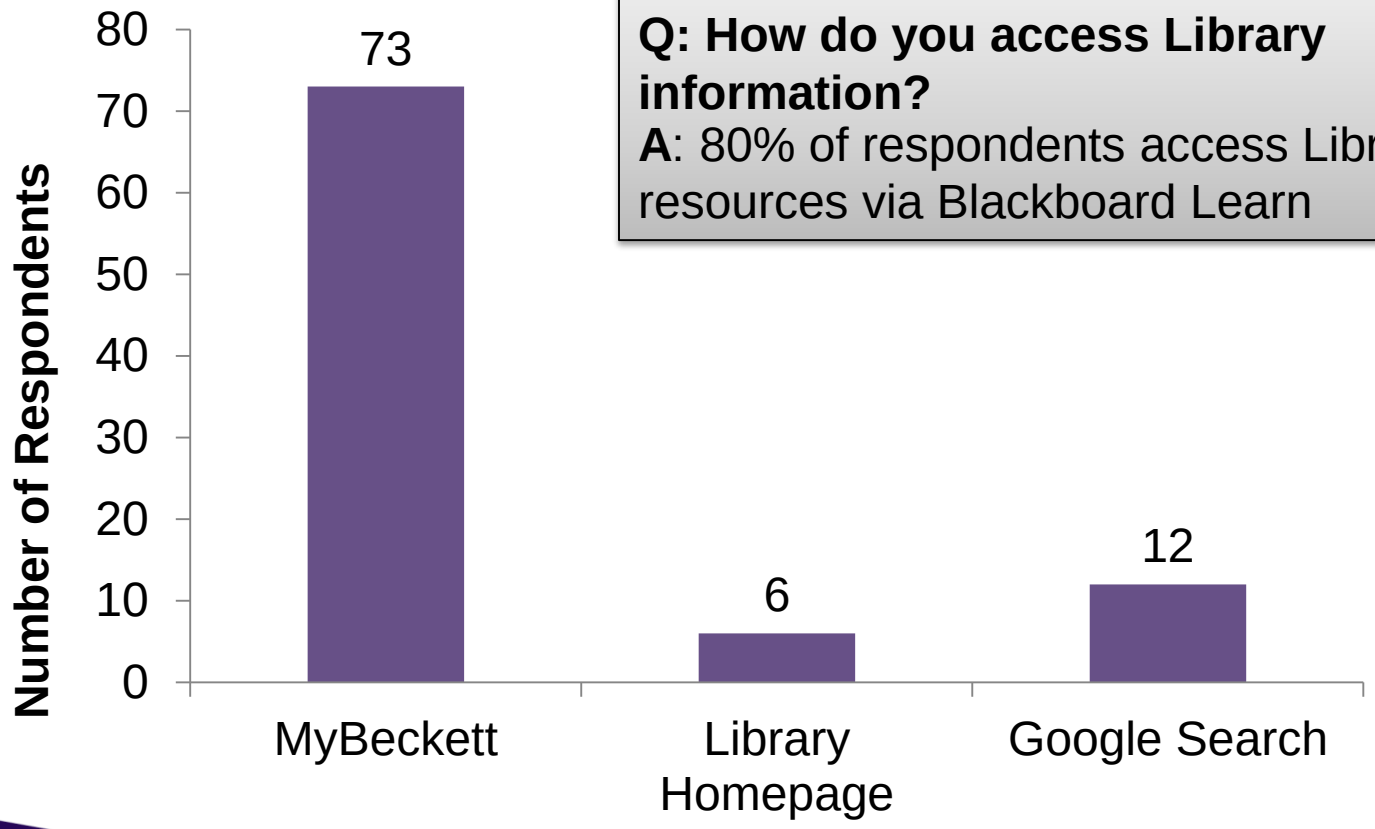
Library Survey Results 2014



Q: How do you access Library information?
A: 80% of respondents access Library resources via Blackboard Learn

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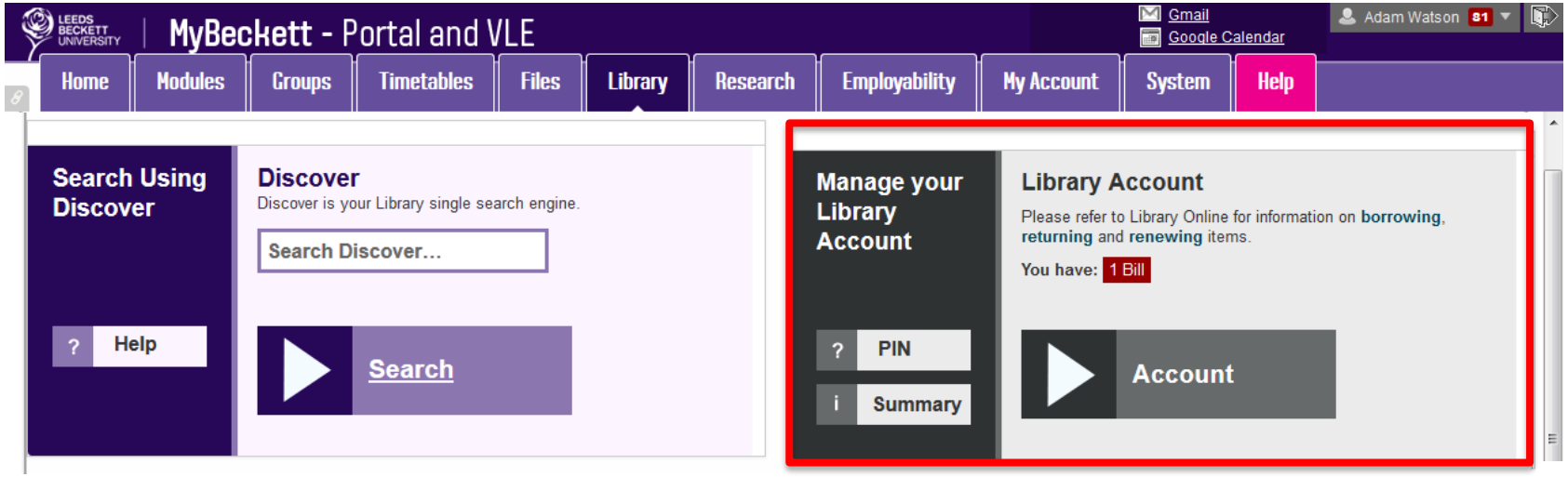
Portal Library Tab



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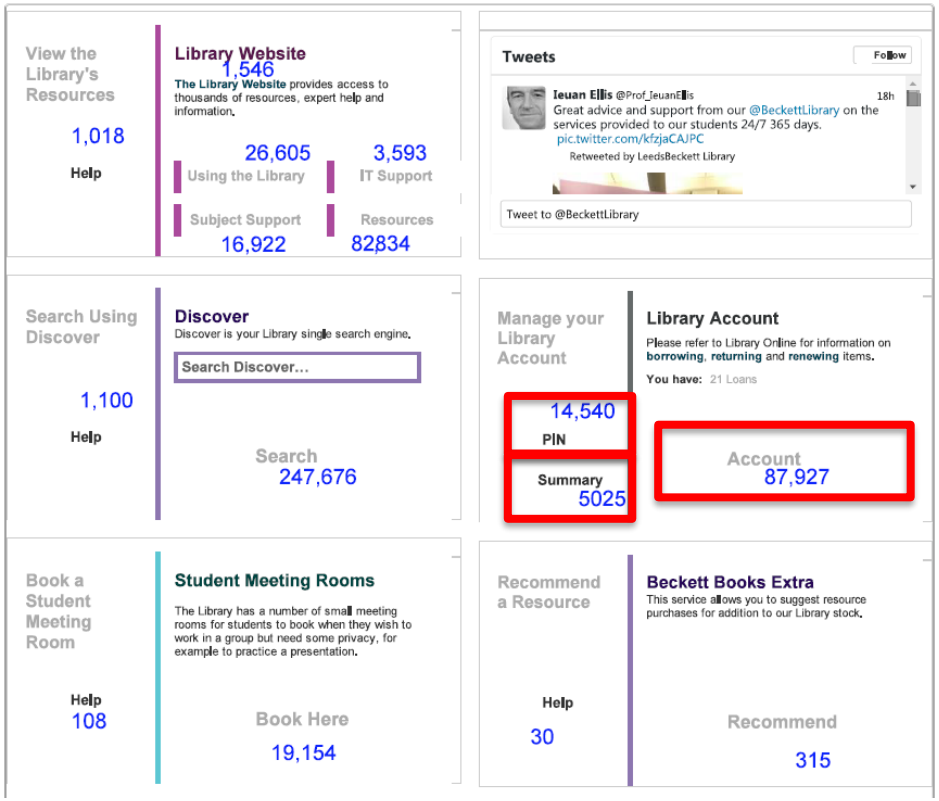
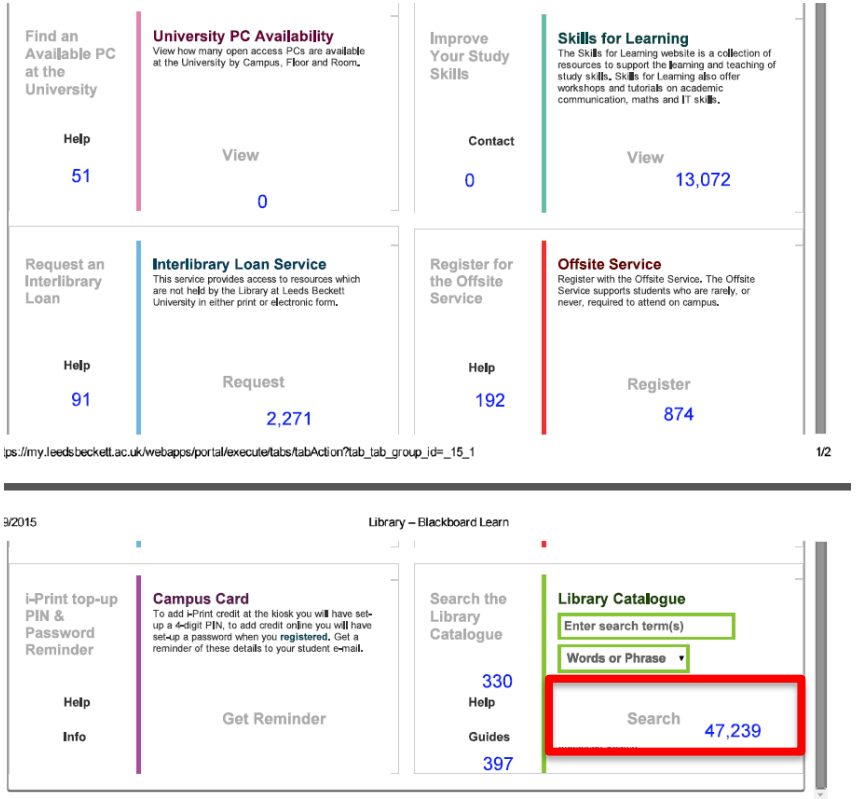
Google Analytics





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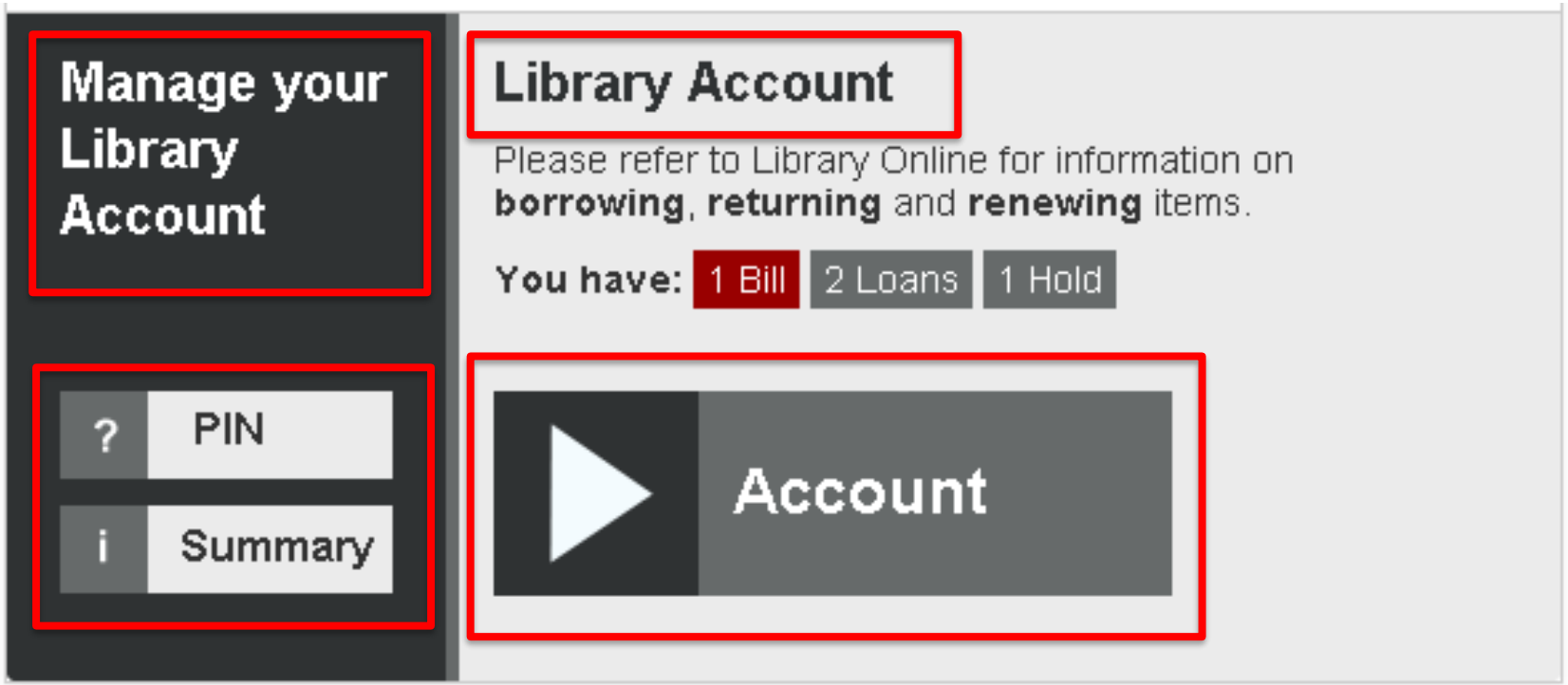
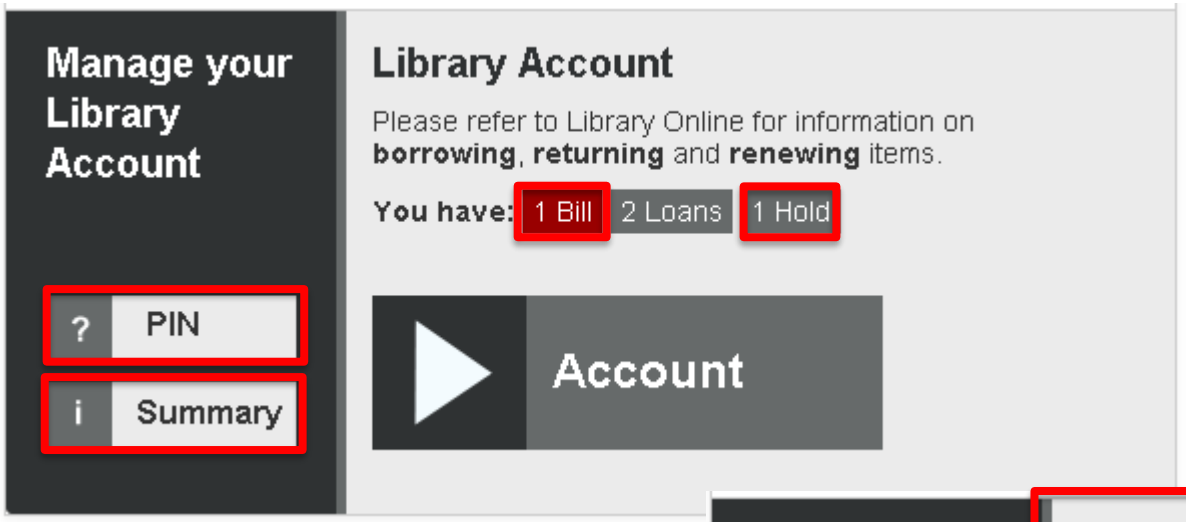
Design

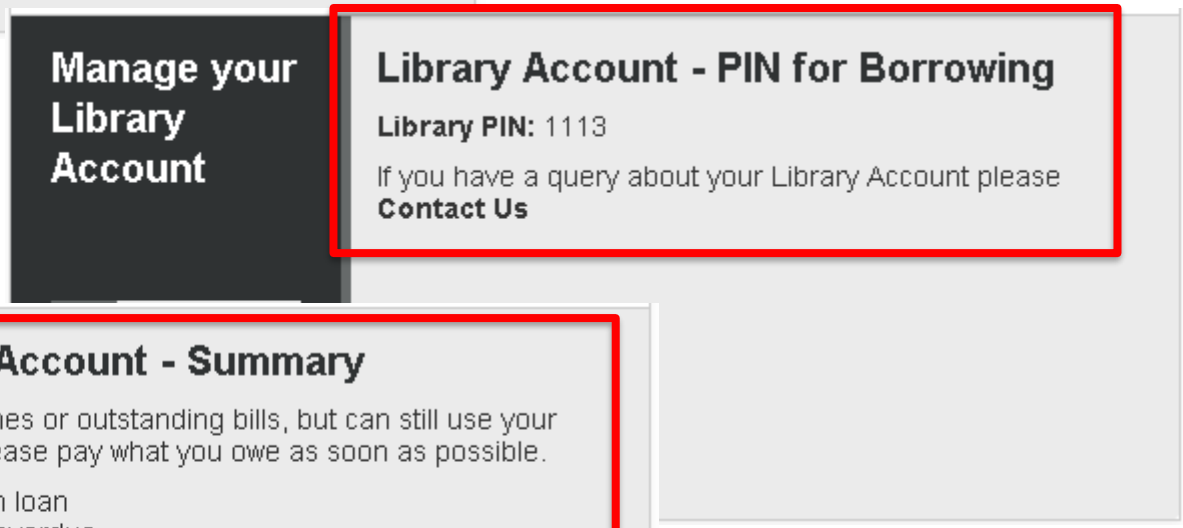


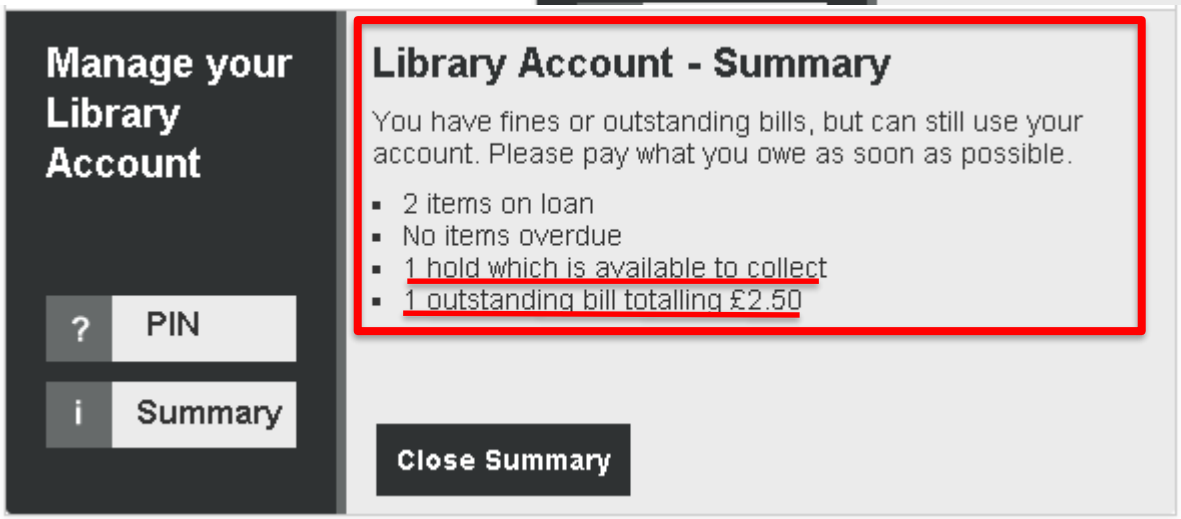
Capability Information

Service Name

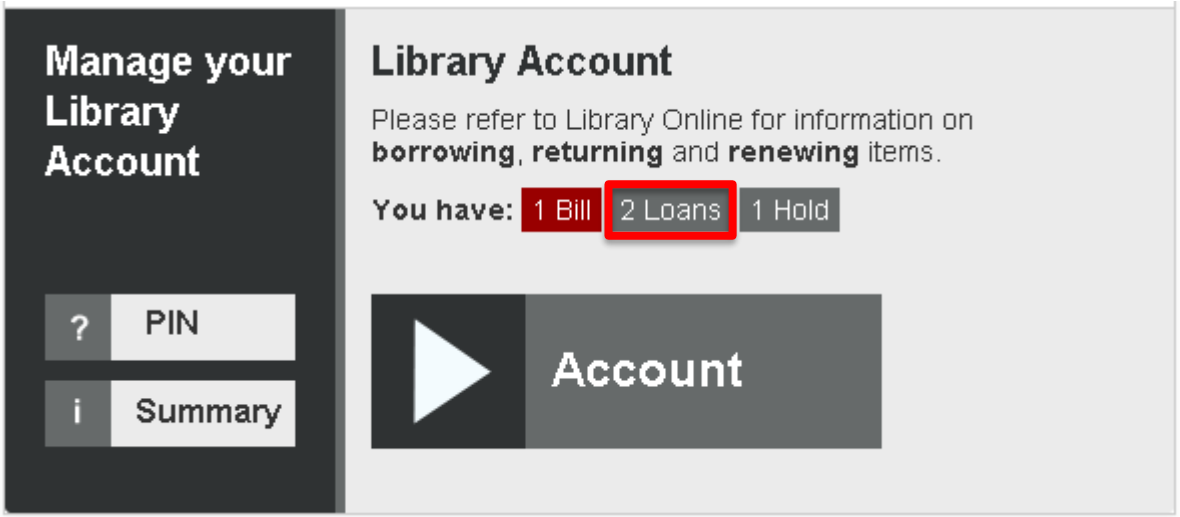
Function


Manage your Library Account
? PIN
i Summary
Library Account
Please refer to Library Online for information on **borrowing**, **returning** and **renewing** items.
You have: 1 Bill 2 Loans 1 Hold
Account


Manage your Library Account
Library Account - PIN for Borrowing
Library PIN: 1113
If you have a query about your Library Account please **Contact Us**


Manage your Library Account
? PIN
i Summary
Library Account - Summary
You have fines or outstanding bills, but can still use your account. Please pay what you owe as soon as possible.
2 items on loan
No items overdue
1 hold which is available to collect
1 outstanding bill totalling £2.50
Close Summary

Function


Manage your Library Account
? PIN
i Summary
Library Account
Please refer to Library Online for information on borrowing, returning and renewing items.
You have: 1 Bill 2 Loans 1 Hold
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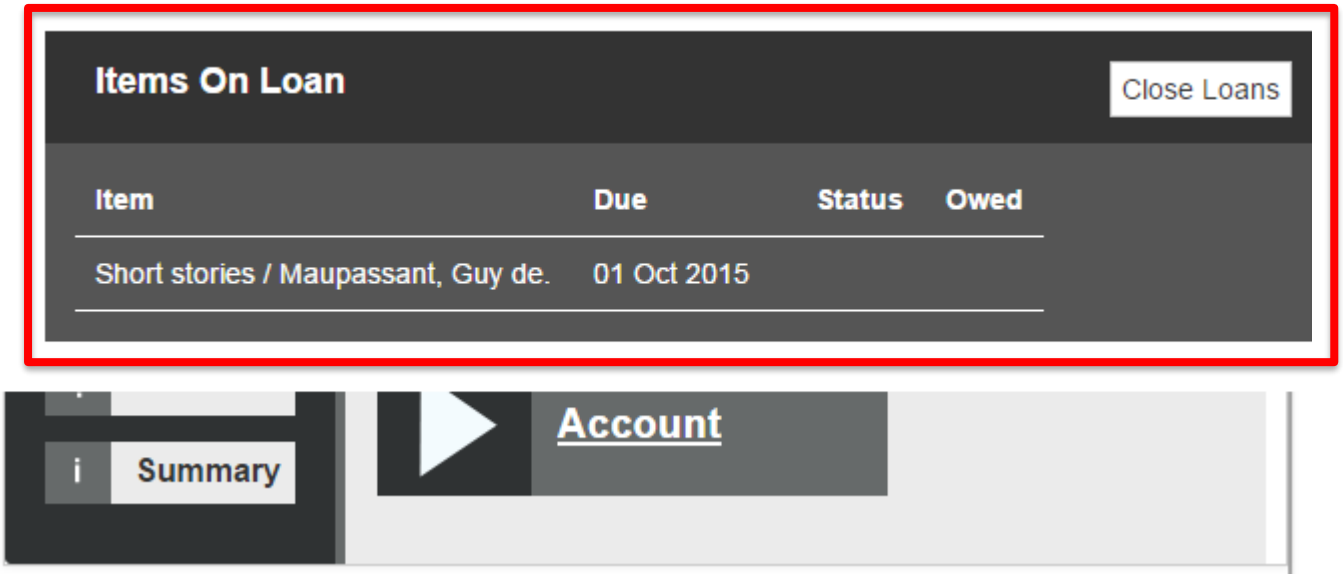
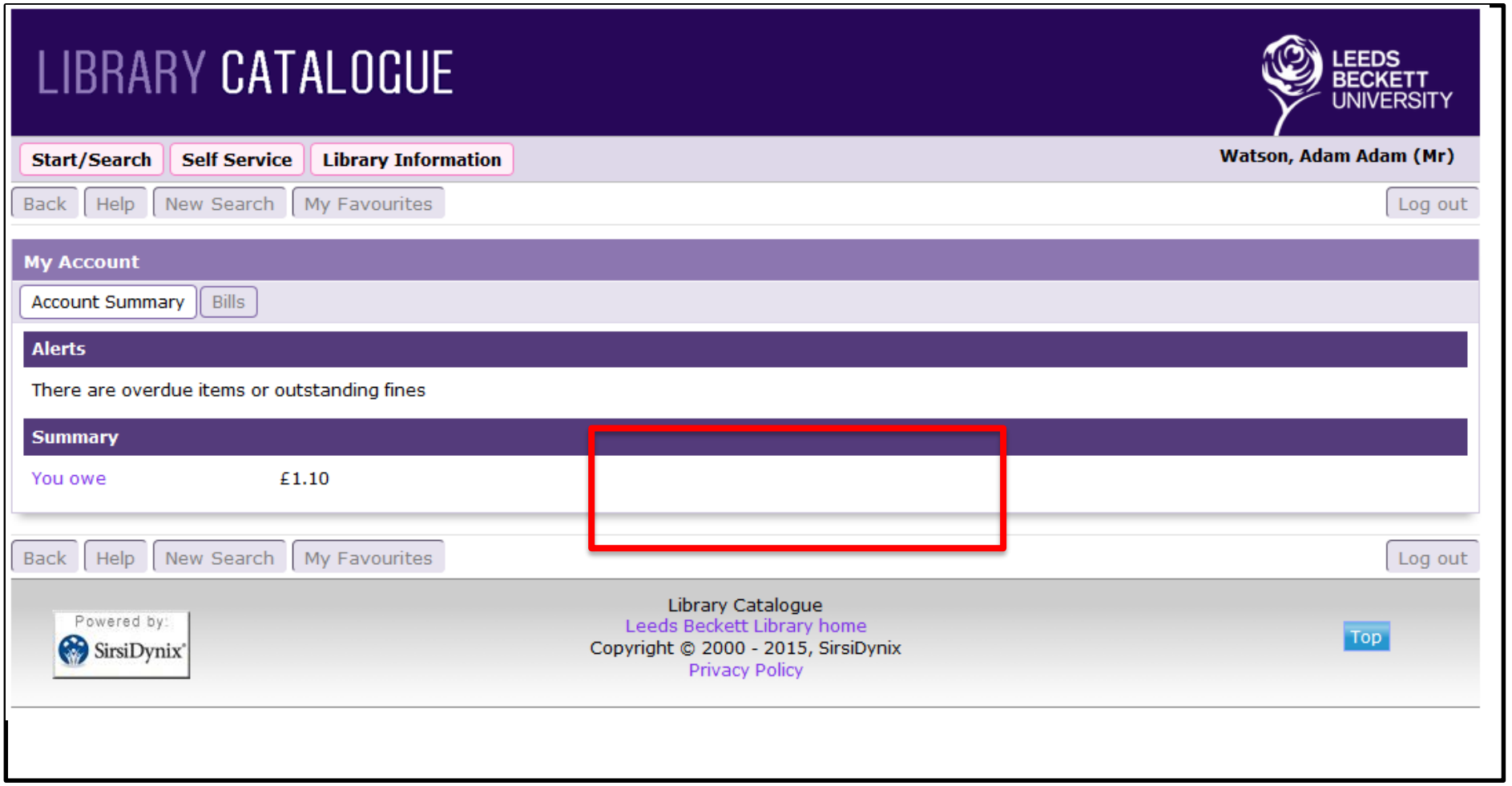
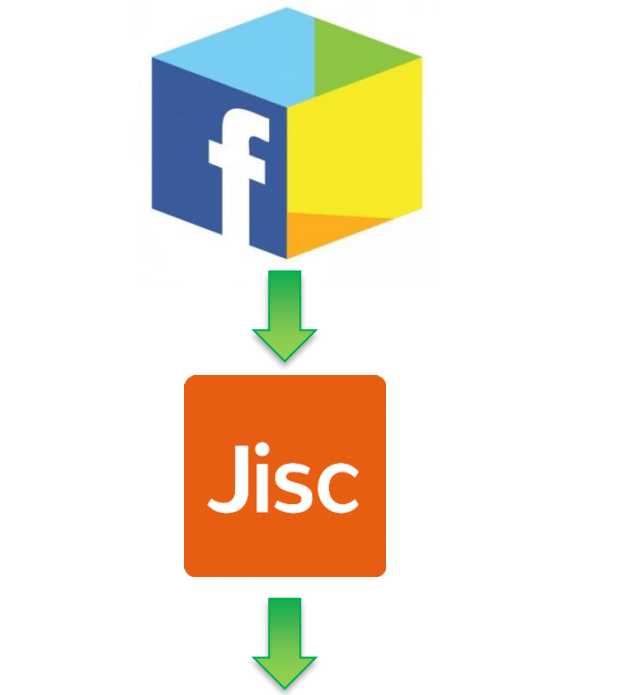

Items On Loan
Close Loans
Item
Due
Status
Owed
Short stories / Maupassant, Guy de.
01 Oct 2015
i Summary
Account



Account → **Intermediate loading page** → **Library Account (Catalogue)**

Development History



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Facebook App

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JANUS (JANgle for Users of SirsiDynix)

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Blackboard

- 2010 - Luminis Portlet converted to Blackboard B2
- 2012 - Changed to use Sirsi Web Services
- 2013 - Updated design inline with Portal redesign
- 2014 - New notifications and Loans functionality added
- 2015 - Entirely re-written as self-contained B2

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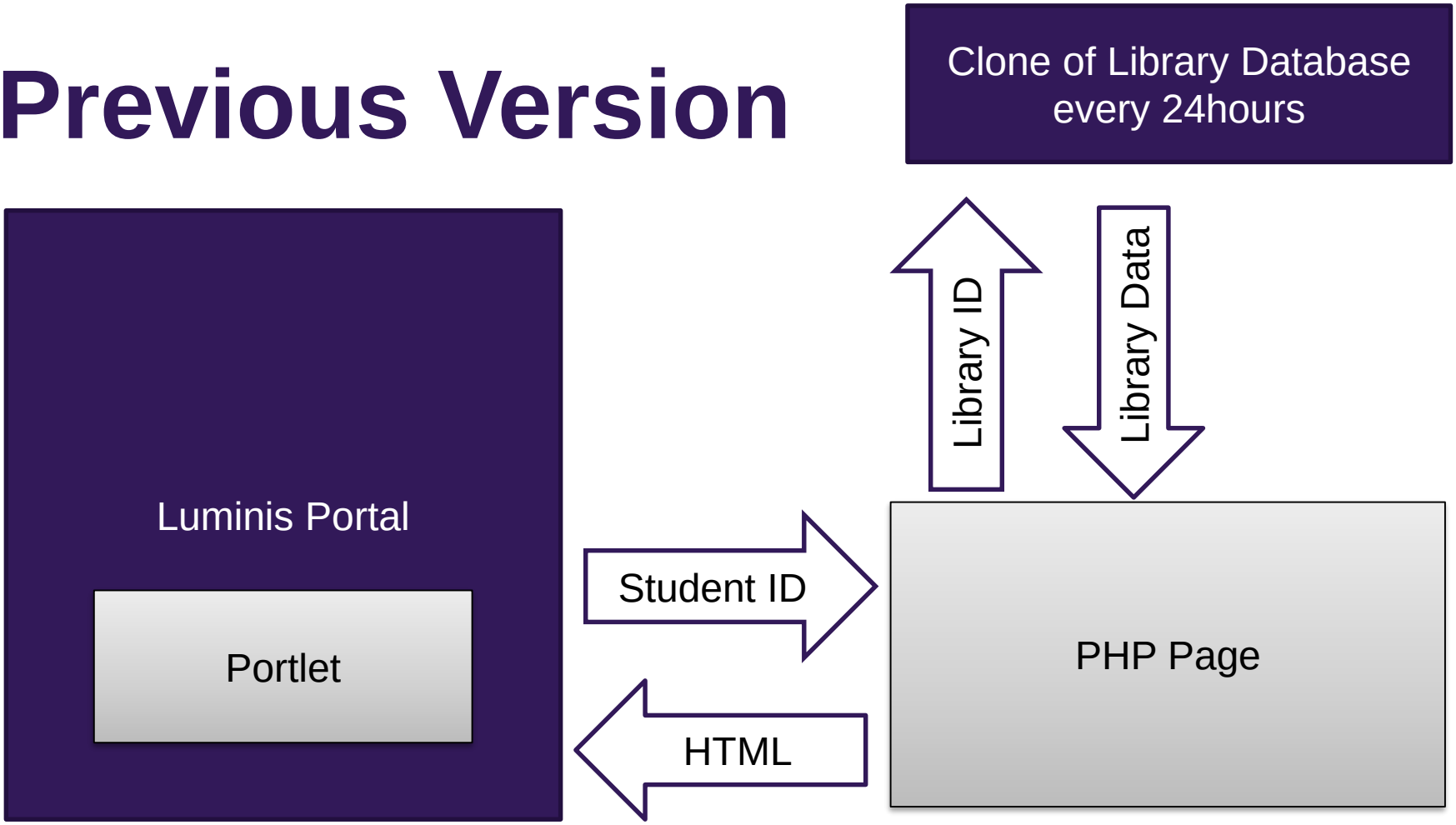
Previous Version



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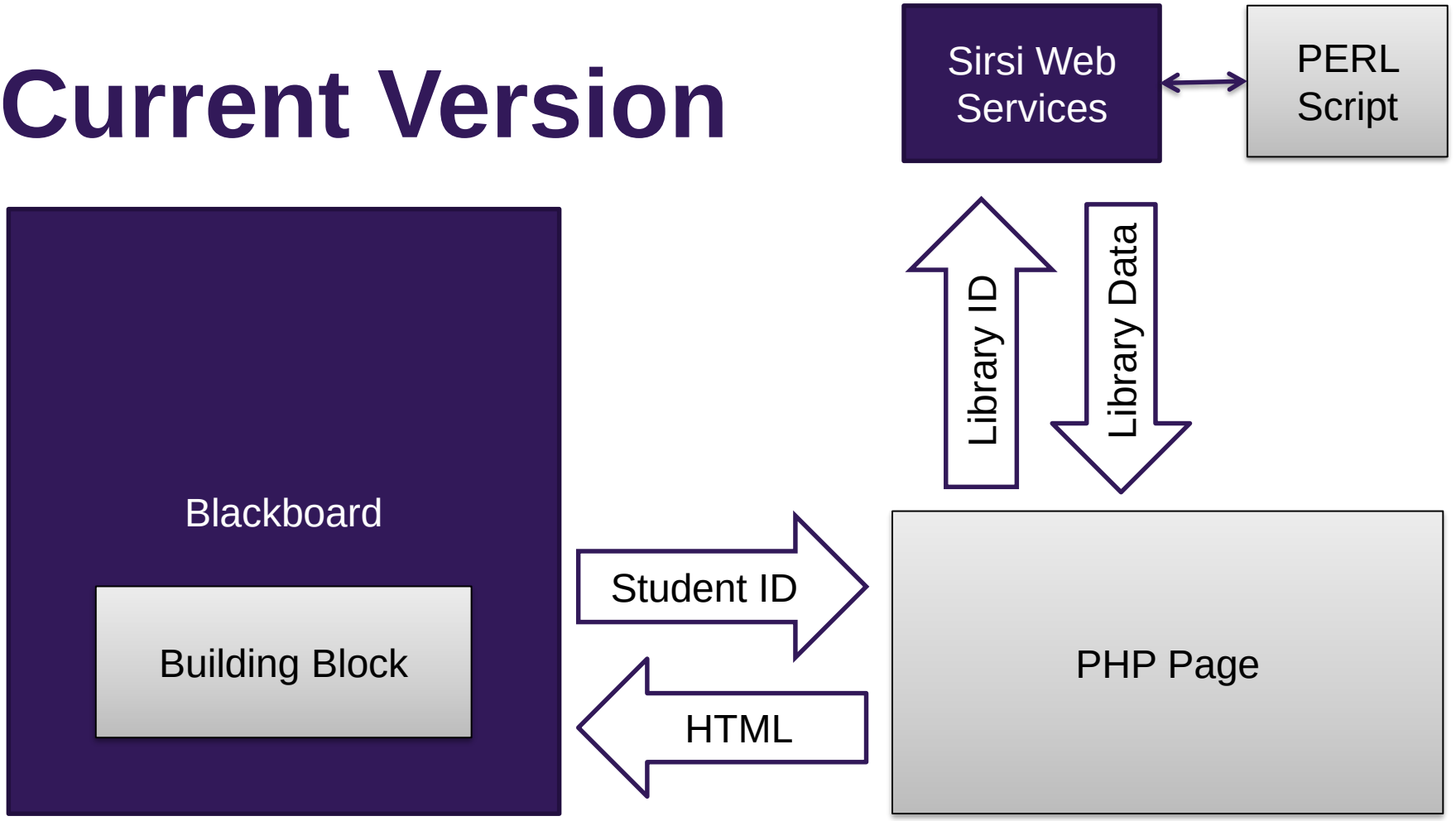
Current Version



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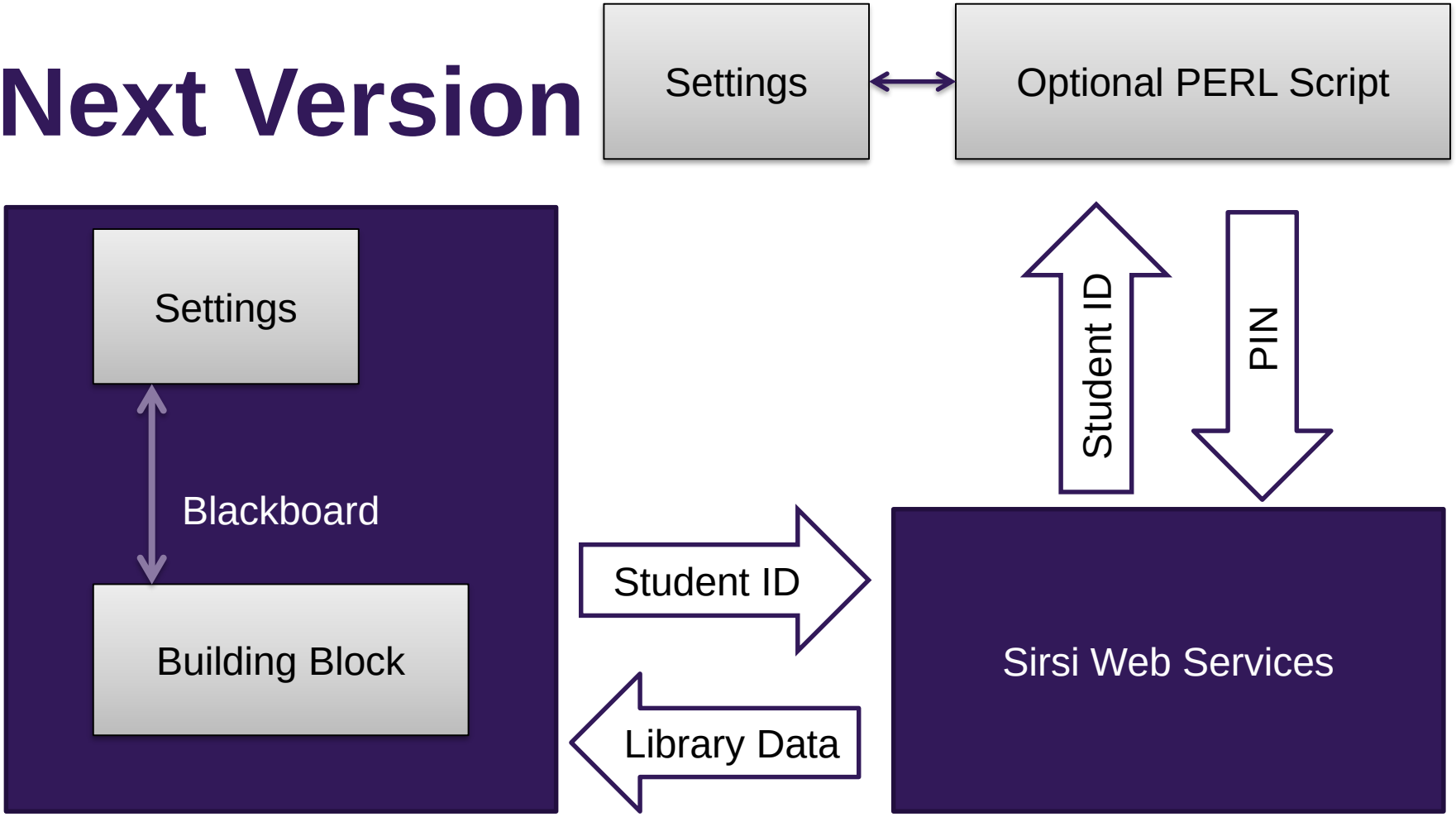
Next Version



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Evaluation and Benefits

- Eliminated PIN enquiries from the Helpdesk
- Helps keep students informed about borrowing
- Drives users to the Library tab
- Increases engagement with the VLE and Portal

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Live Demo

- https://my.leedsbeckett.ac.uk

- lo-library

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Where can I get it?

We are currently working on making the product institution independent and available in partnership with SirsiDynix.

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What else?

- Module level integration with REBUS:list

- Create an Enterprise search channel
- Embed personalised content from LibGuides
- Employability and Student services

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Ref: http://100scopenotes.com/2012/04/02/2012-book-spine-poem-gallery-2/

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Credits…

- Deborah Morris
- Adam Watson
- Mike Ford
- Lee Chamberlain
- Anna Hepworth
- Tom Hey
- Arthur Sargeant
- Wendy Luker
- Barbara Becker
- James Fisher
- Helen Loughran
- Jack Gilbert
- Russ Jones

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