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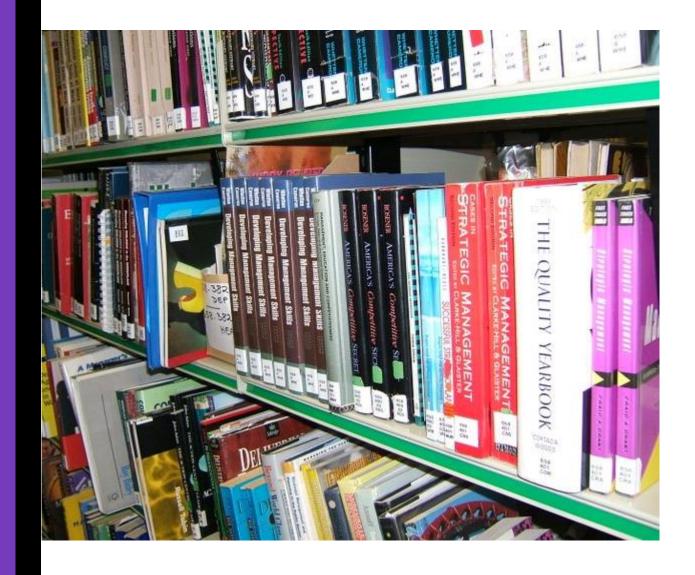
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Lifting Barriers: Using Talis Aspire with our Alternative Formats Service

Pippa Wood - Senior Information Services Librarian Natalia Gordon - Information Services Librarian

Alternative formats service



- Accessible copies of resources for eligible students
- Obtain reading list texts from two main sources:
 - RNIB Bookshare
 - Direct publisher requests



Alternative formats service



- Providing Alternative Formats Service for over 10 years
- Complex workflow, increased demand
- Service review 2018-19



Continuous Improvement

"If you can't describe what you are doing as a process, you don't know what you are doing"

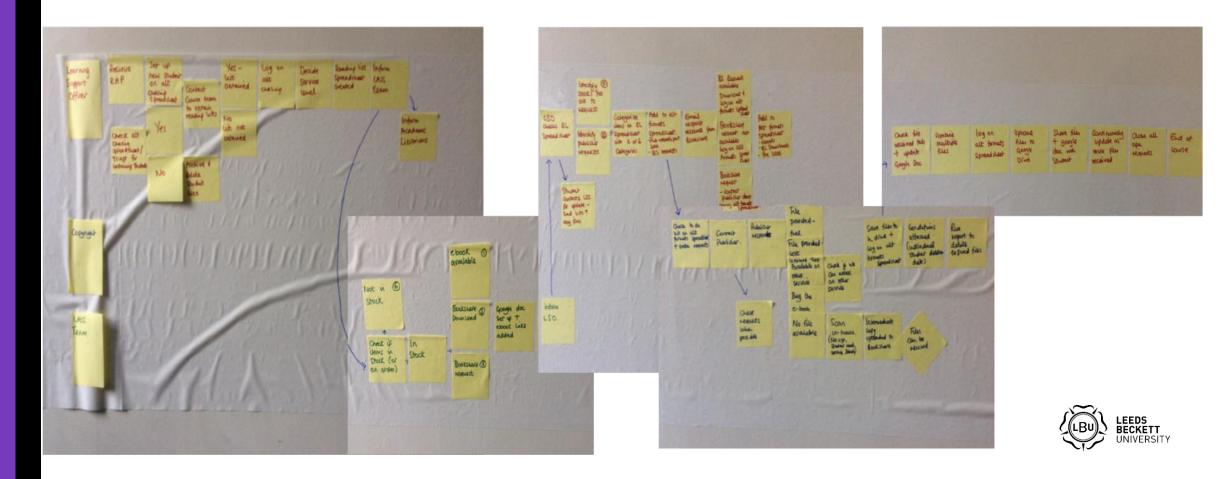
W. Edwards Deming





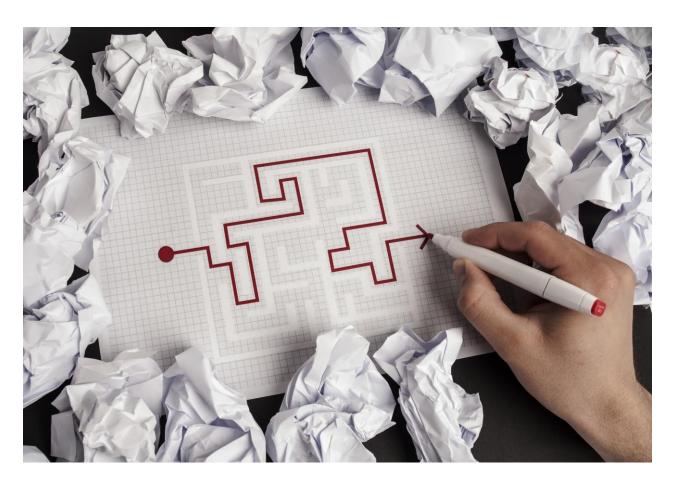
Problem

Inefficient workflow



Solution

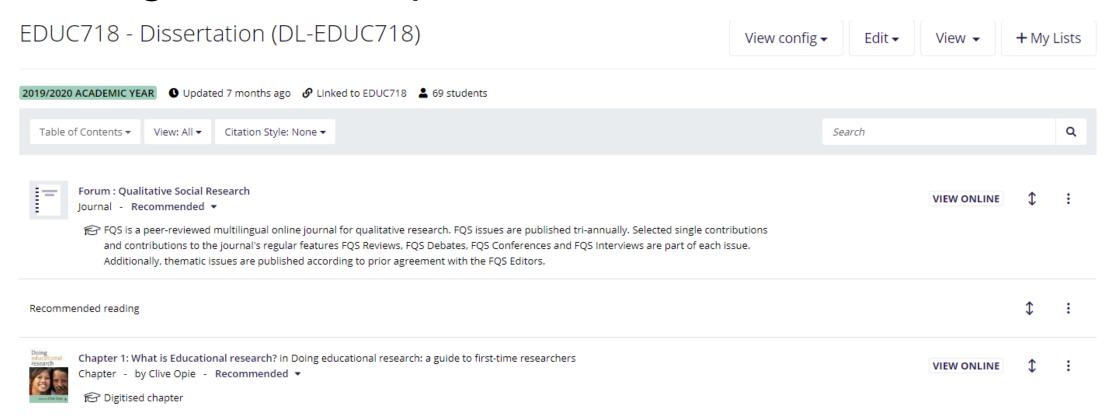
Streamlined workflow





Problem

Alternative Formats students using a different reading list to their peers



Solution

Providing a parity of experience

Alternative Formats List ALT-EDUC718 -View config ▼ Edit **▼** + My Lists View ▼ Dissertation (ALT-EDUC718) PRIVATE 2019/2020 ACADEMIC YEAR By Alternative Formats • Updated 5 months ago Please note: this list is for eligible students only. Citation Style: None -Q Table of Contents ▼ View: All ▼ Search How do I use this reading list? This list is only for the use of print impaired students eligible for the Alternative Formats Service. You will have been informed by Disability Advice if you are eligible for this service. Click the "View Online" button at the right of the screen to access each resource. Please see the Alternative Formats Service website for help https://libguides.leedsbeckett.ac.uk/library_alternative_formats_service/welcome If you have any queries email libraryaltformats@leedsbeckett.ac.uk Forum: Qualitative Social Research Journal - Importance not set ▼

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Problem

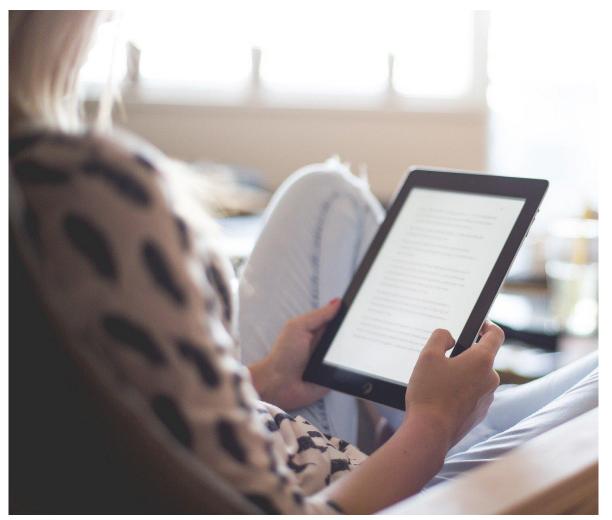
Limited access to wider reading





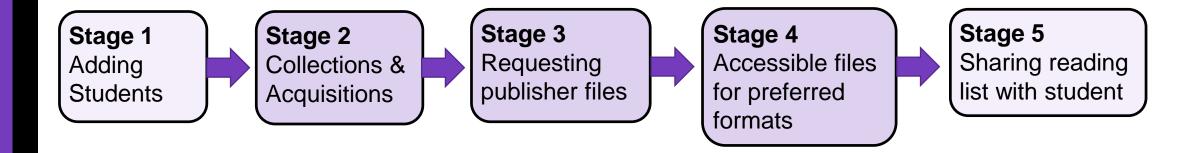
Solution

Enabling independent learning





Alternative Formats Workflow





Student feedback sessions

"I feel like this will be life changing for me. Because you can literally just click and it is there. The amount of times I literally have had to go into different tabs to get things, but it is all in one place which is really nice."

Alternative Formats Student





Semester 1 - Statistics

- 61 Students using the service
- 154 Alt Formats Talis Reading Lists created and shared
- 154 RNIB Bookshare Reading Lists created and shared
- 81 RNIB Bookshare downloads non reading list titles
- 240 Publisher titles requested (172 supplied)

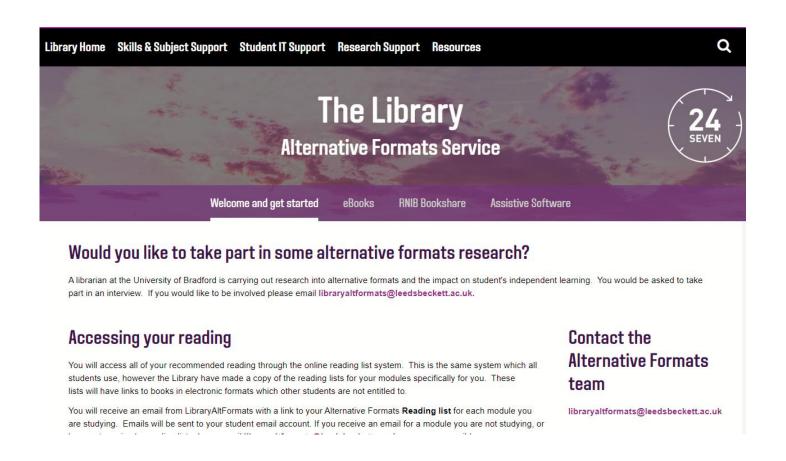


Student Video



Alternative formats - a student perspective

Proactive service, help available, flexible approach





Better service for students

- More efficient
- Independent learning
- Up to date reading list & resources







Thank you

Any questions?